

Social Audit and rating of Training centres and grading of PIAs under DDU GKY

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SRLM has introduced a new initiative to recognise the activities conducted by the PIAs as part of DDU GKY; ie, Rating of training centres on the basis of facilities, quality of training and activities undertaken by the PIAs. Accordingly the training centres labelled as three stars, two stars and one star on the basis of performance in DDU GKY activities. Rating done on the basis of **Self Evaluation, Social Audit, Inspection and Evaluation** by various committees consisting of officials, experts, elected representatives, beneficiaries/alumnae, parents etc.

On the basis of the performance in *DDU GKY activities*, the training centres have labelled as *three stars, two stars* and *one star*. For the effective function a calendar a also prepared in the beginning itself.

SRLM has assessed the placement quality and project management of PIAs. Finally consolidated scores of training centre quality and PIA performance and declared the grading of PIAs as A, B and C grade.

Table no.1 **Performance Calendar**

Activities	Responsibility	Period	Actual
Self evaluation (examination) as per checklist by Q team	PIA Q team	Dec 7 th	Dec 7 th
Social auditing	Dt Mission team with the support of CDS	Dec 18 th	5 th January
Inspection and Evaluation at district level	Dt Mission team	Dec 26 th	25 th January
Rating of training centres and declaration	SRLM	Dec 30 th	30 th January
Grading of PIAs and declaration	SRLM	Jan 5 th	8 th March

- Due to the CDS election of Kudumbashree, which was a major milestone in the NHG structure of Kudumbashree, Social Auditing process and Inspection and Evaluation at district level got delayed and finally completed by 25th January 2018 only.

Self evaluation

For ascertaining the quality of training and training centres, periodical self evaluation have done by the Q team of PIAs. Separate Performa supplied for the purpose. While assessing the grade, level up to which the quality of training and training centres have been ensured. From the self explanatory checklist contained in the proforma, the Q team evaluated the level of quality and grade obtained. The PIAs submitted the self evaluation form (centre wise) at respective District Mission Offices within the stipulated time frame itself.

Social audit

A social audit is a way of measuring, understanding, reporting and ultimately improving an organization's social and ethical performance. A social audit helps to narrow gaps between vision/goal and reality, between efficiency and effectiveness. It is a technique to understand, measure, verify, report on and to improve the social performance of the organization.

Social auditing creates an impact upon governance and management. It values the voice of stakeholders, including marginalized/poor groups whose voices are rarely heard. Social auditing is taken up for the purpose of enhancing efficiency and effectiveness, particularly for strengthening accountability and transparency in PPP model programmes.

Social auditing have done on the basis of verification of self evaluation forms submitted by the respective training centres of PIAs. CDS has the responsibility, with the support of Block co ordintors of DDU GKY, to form the social audit team and conduct the Social audit. Those training centres gets more than 5 marks (out of 10) will be considered for social audit. The social audit team comprised of the voluntary members from different arena of society. The team including

- Beneficiaries (trainees/alumnae)
- Parents
- elected representatives (ward member/councilor),
- CDS

- social workers and
- Block Co-ordinator as convener

The social audit team visited those training centres and conducted social audit. In order to familiarize the social audit format, procedure and marks, District Mission office organized the trainings for conveners of Social audit teams at the district level. Social Audits have conducted in all districts covering 62 active training centres of DDUGKY with the active participation of Beneficiaries (trainees/alumnae), Parents, elected representatives (ward member/councilor), CDS, social workers and Block Co-ordinator (convener) and completed it by 5th January 2018.

Inspection and Evaluation at district level

Based on the social auditing report, an inspection team has appointed at the District level for inspecting and verifying those training centres got more than 50% marks in social audit in all districts. Then social audit team handed over the report and list of eligible training centres to the inspection team at the District level. Out of 62 active training centres, 58 were eligible for Dt level inspection and evaluation based on the recommendation of the Social audit teams. Dt level inspection and evaluations in all districts have completed by 25th of January 2018.

The inspection team consists of

- ADMC (skills)-chairman
- Social worker/ expert in skills/SPMs
- DPM (S)-Convener.

Then the above team in each districts visited respective Training centres in the districts (TCs=58) and forwarded the inspection report to a committee consisting of

- Executive Director, Kudumbashree-Chairman
- Social Worker/expert in skills/SPMs
- NIRD monitoring team member.
- COO(S)- convener
- One member- a woman

This committee finalized and announced the award and rating. Executive Director, Kudumbashree issue the proceedings for rating.

For the inspection and evaluation at dt level, each team has used two separate questionnaires with a maximum score of **100 in each** covers *Training Centre infrastructure* and *qualitative parameters of Training Centre*.

Training centre rating

On the basis of the performance in *DDU GKY* activities, the training centres of PIAs labelled as three stars, two stars and one star. Rating will be done on the basis of self evaluation, social audit , inspection and evaluation by various committees consisting of officials, experts, elected representatives, beneficiaries, parents etc. According to the performance appraisal, institutions have been labelled as very good, good and satisfactory.

For calculating the Training Centres rating score, have taken the total scores of each training centre with a total of 200. Final Rating score is calculated out of 100 after adding all the marks.

Three star rating will be given to the training centres of PIAs with *marks more than 80*. *Two star* will be given to the having good performance level in DDU GKY, ie, *marks between 61 - 80*. The training centres of PIAs which gets satisfactory remarks, ie *marks between 50 -60* by the Inspection committee will be awarded with *Single (One) star*. Rating will be issued as the proceedings of Executive Director, Kudumbashree. Detailed scores are attached.

PIA grading

SRLM assess the placement quality and project management of PIAs. Finally consolidated scores of training centre quality (score-200) and PIA performance (score-200) and declared the grading of PIAs as A, B and C grade. Details of the same is there in KS website.

Process	Eligibility Scores
Self evaluation (examination) as per checklist by Q team	50% or more
Social auditing	50% or more

<p>Inspection and Evaluation at district level</p>	<p>TC infrastructure (100)+Qualitative parameters of TC(100) =200.</p> <p>Final Rating score is calculated out of 100 after adding all the marks</p>
<p>TC rating</p>	<p>Three star (3)- Training centres of PIAs with score <i>more than 80</i></p> <p>Two star(2)- Training centres of PIAs with score between 61 – 80</p> <p>Single (One) star- Training centres of PIAs with score <i>between 50 -60</i></p>
<p>PIA grading</p>	<p>Mark secured above 75- A grade</p> <p>Mark secured more than 50 and less than 75- B grade</p> <p>Mark secured less than 50- C grade</p> <p>Total marks-400</p> <p>Marks assigned to TC-200</p> <p>Marks assigned to management-200</p> <p>Mark is calculated out of 100 after adding all the marks</p>