



S. HARIKISHORE I A S
Executive Director
Kudumbashree

Overall Facility Management in Railway Stations

The details about managing parking area at railway stations in partnership with Indian Railways was explained in 'Making an Impact' article - 37. Details about the supervision of the waiting halls was explained in 'Making an Impact' Article - 153. Likewise, we were able to give job opportunities in service sector to around 400 entrepreneurs in 52 railway stations. While these activities are progressing, Kudumabshree has started piloting a new convergence model also, in association with Indian Railways.

As per this programme, in addition to the management of the parking and the waiting halls, Kudumbashree would get the full responsibility of housekeeping as well. Kudumbashree started this activity (as a pilot) of managing housekeeping at Ernakulam South Railway Station from April 2019. There are 20 neighbourhood group members working in the housekeeping section @ Ernakulam south stations now. This is in addition to the 12 members who are managing parking and 6 members who are providing services in the waiting hall round the clock. This managing entire facilities of railway station could be considered a good example of convergence and success.

This model, which was started in Ernakulam South railway station has now been extended to Ernakulam North railway station, Aluva, Thrissur, Chengannur and Alappuzha railway stations. Kudumbashree holds responsibility of housekeeping at these railway stations. 8 Kudumbashree members are working in Alappuzha railway station and 9 members are in Aluva Station. At Ernakulam North railway station, 10 NHG members are engaged in housekeeping activities. 15 members are at Thrissur Railway station and 16 members are working at Chengannur station.



Avoiding the exploitation of the contractors, better job opportunities are being extended to Kudumbashree members through such convergences. This could be considered as a great achievement of public - public partnership. Let me thank Railway for giving such an opportunity for Kudumbashree. Special regards to our 250+ entrepreneurs, who are working hard to provide high quality services to the passengers and railways.